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PATENT
Attorney Docket No.: 022395-020520US
Client Ref. No.: 7105

TOWNSEND and TOWNSEND and CREW LLP

By: /Kim Helenius/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

RICHARD L. SCHWARTZ et al.

Application No.: 09/829,516

Filed: April 9, 2001

For: METHOD AND SYSTEM FOR
FACILITATING MEDIATED
COMMUNICATION

Customer No.: 46670

Conf. No. 6718

Examiner: NGO, Nguyen Hoang

Art Unit: 2616

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Examiner:

In response to the Office Action mailed May 27, 2008, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks/Arguments begin on page 17 of this paper.